Our Perspective

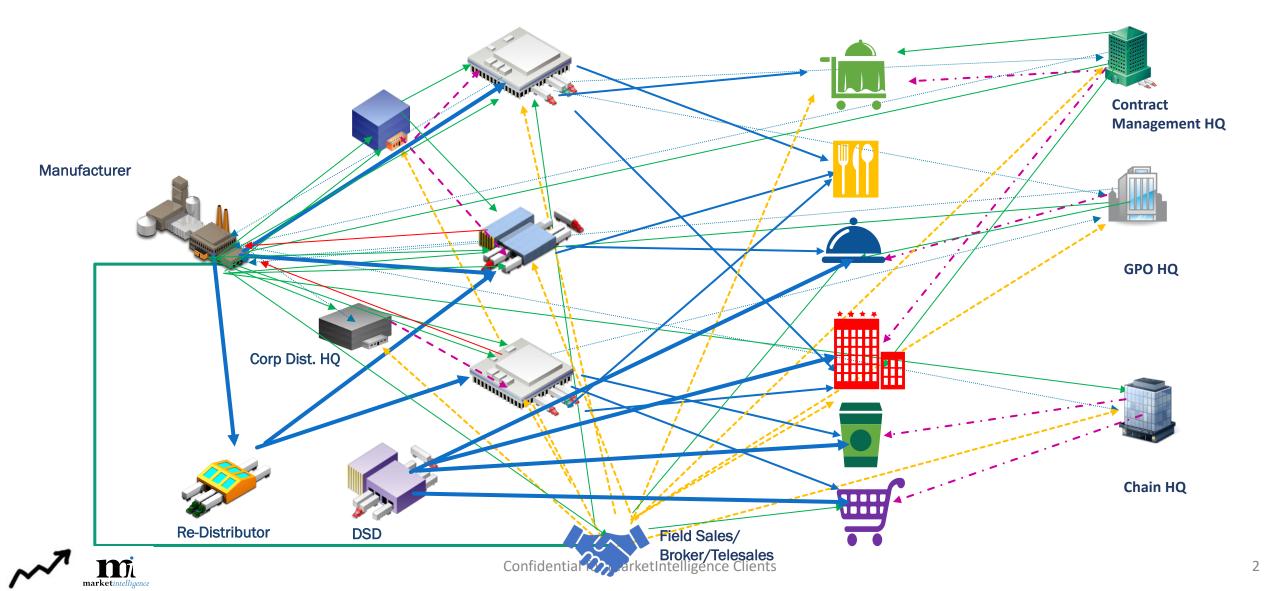
Opportunities to maximize Data for Foodservice Management Companies







# Foodservice is a complicated channel..... with very tight margins





# Disruptive Scenarios what if.....



## Consumers ...

- Valued CPG brands more than those of restaurants
- Moved aggressively towards fresh, local and sustainable
- Materially redistributed share of wallet within the existing foodservice channel

## Distributors ...

- ☐ Formed partnerships and ecosystems that improve create differentiation with manufacturers and operators
- ☐ Had to compete on *trust and sustainability as* scale (e.g. through Blockchain)
- Were disintermediated by large manufacturers or cooperatives

# Operators ...

- Were able to share consumers preferences with manufacturers in real time via POS
- Were able to use trade funds to digitally target the right consumer with the right offer to drive traffic
- Had to rethink labor models and core competencies

# Technology ...

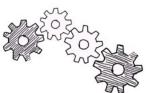
- Enabled automated replenishment across the supply chain, forcing a rethink of the role of sales and service
- Leveraged *the Internet of Things to connect* assets for allocation and performance
- Allowed for driverless deliveries and transportation
- Monetized vast data across the value chain







# Challenges abound for Foodservice Management Companies

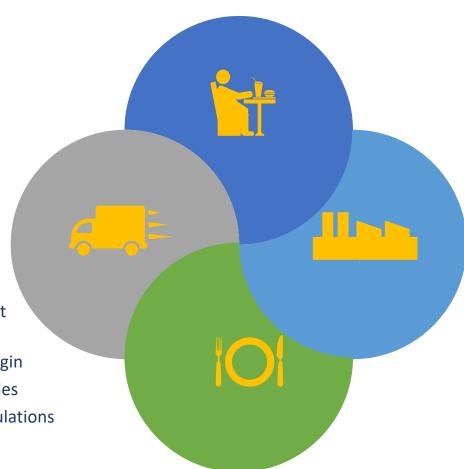


### **Distributors**

- Trying to implement Category Management
- Due to margin pressure promoting own brands without visibility to cost for operator
- Struggle with "local"

## **Units**

- Looking to fresh, local to attract consumers
- High labor costs impacting margin
- Training and recruiting intensifies
- Dealing with sustainability regulations



## **Consumers are changing**

- Away from home –Anywhere, anytime
- Fresh, organic, sustainable, local are the key decision points on where to eat
- Allergens, Special diets increasingly relevant

## **Manufacturers**

- Concerned about growth/ relevance
- Need to increase visibility to new trends
- Increasingly introducing new products to maintain margins and fight inflation







# Where we see the future of Foodservice Management



## All food decisions are Local

Help sales marketing and the operator understand the market they are in, trends, demographics, and needs create food with a story

## **Analytics underlie everything**

Develop Advanced Analytics & Al Capabilities pushing Actionable Insights will reduce inventories, increase turns and make units more efficient

## **Understand the Consumer**

Successful operators will find ways to interact with the consumer both to follow and lead, from attributed offerings to delivery and beyond

## **Collaboration**

A new approach to how manufacturers interact with operators developing a personalized approach to consumers





Exploit data in a new way

We have identified two areas that can enhance a performance & profitability

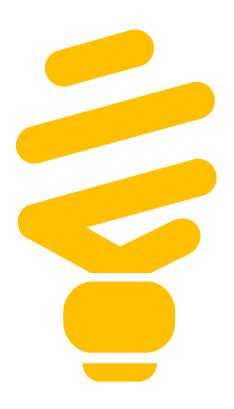
Rethinking Profitability





# **Exploit Data to create new Value**





# **Analytics** as a Service

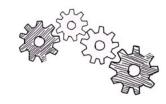
- Empower the controlled diets and designate suitable substitute products for allergen sensitive populations
- Leverage combined data from disparate sources to develop a complete view of the operator
- ☐ Utilize advanced analytics, machine learning & artificial intelligence to provide actionable insights to your vendors on what is actually happening with consumers in local markets
- Create new service for vendors to promote new concepts and offers directly to your customers. And measure the results







# **Rethinking Profitability**



# Today Foodservice Management Companies have a wealth of knowledge that is untapped.

Purchase history, POS data, Inventory and spoilage management all are of interest to your vendors.

# What if....

You could leverage this data to help vendors better manage their inventory

Develop more successful new product offerings

Provide them with trends data

Promote to drive traffic and check averages utilizing vendor trade dollars without sacrificing margin?

# Ultimately it's your data that has value

Developing a mutually beneficial long term relationship with suppliers can be a source of revenue









# Why Market/ntelligence?

- Will be on board from Strategy to Execution
- Strong Best In-class Partners
- Industry expertise

- Flexible Execution Approach
- Hands On ProcessManagement
- Ability to work acrossDepartments

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